

## Portable toilet hire (hot wash)

We are the number one supplier of portable toilets throughout the North West. Our weekly hire portable toilets are maintained and serviced to the highest standards.

Each hire includes a **FREE** weekly service, which includes:

- toilet roll and paper products
- waste removal
- water refill
- a clean of the unit
- soap and air freshener

Our portable toilets are sturdy, high-quality and easy to manoeuvre. Each toilet includes a:

- re-circulating flushing system
- forearm sized wash arm basin
- 2-roll toilet holder
- coat hook
- vanity mirror
- internal lock

Our **hot wash** portable toilets are exactly the same as our standard portable toilets, but include an additional piece of equipment to heat the water



## Why us?

We are a family-run business and over our 30 years in business we have developed a strong reputation for customer satisfaction and top quality service, recently winning a Family Business of the Year 2024 award!

We are an ISO 9001, 14001 and 45001 certified business, and a proud Real Living Wage employer.

We pride ourselves on our service – this is what sets us apart from our competitors. We will do everything we can to meet the expectations we have of ourselves, and those that you set us. Our aim is to be the best value for money in our industry.

# Frequently asked questions

## How is the water heated?

The toilet has a built-in heating element which requires a mains connection or a minimum 4Kva generator and a 16 amp cable. The water is taken from the sink and fed through a heating element, before being discharged to the sink tap.

## What are the specifications of the heater?

Specifications	
Water temperature	35°C +/- 5°C
Voltage	230 volts
Power	2.7kw 50Hz
Water reheat time from cold	40 seconds
IP rating	IP55 (with an IP44 plug)

## How do I use the heater?

**DO NOT CONNECT TO A POWER SUPPLY UNTIL THE UNIT IS FULLY COMMISSIONED**

- Ensure water is flowing from the tap before powering on.
- Use the foot pump 15-20 times to fill the heater. Failure to do so may result in chargeable damage to the heater element.
- The RCD light will indicate if the supply is on.
- The RCD may need resetting when first powering on.
- The light on the unit will indicate that the heating element is on.
- The heating element takes approximately 40 seconds to heat up the water from cold.
- The thermostat on the unit is pre-set and turns the heating element on and off.

## Do I need to do anything in colder temperatures?

**YES – FROST DAMAGE IS CHARGEABLE**

- Drain when not in use.
- Use a slotted screwdriver to release the draincock via the 20mm hole at the bottom of the unit.
- Re-tighten the draincock once drained.

## How are the toilets serviced?

Site toilets are serviced using our custom-built service vehicles. The vehicles carry equipment

needed to empty, replenish, clean and re-stock the toilet. Vehicles need to be able to park no more than 10 meters away from the toilet to complete a full service.

## How often are the toilets serviced?

The current British Standard BS6465-1:2006 states that 1 toilet should be provided for every 7 workers where once a week servicing is provided. As such, Challenger Site Services has an exemplary history in ensuring that each site is visited once a week.

## How many portable toilets do I need for my site?

The current British Standard BS6465-1:2006 states that 1 toilet, serviced weekly, should be provided for every 7 workers.

## What size are the toilets?

Dimensions	
Height	2286mm
Width	1118mm
Depth	1219mm
Dry weight	110kg

## How much does it cost?

Please contact our friendly team to discuss pricing options on 0161 344 2581 or at [hiredesk@challengernw.co.uk](mailto:hiredesk@challengernw.co.uk).

## How soon can you deliver to my site?

We aim to operate a next day delivery service but can often accommodate same day deliveries too. Please contact us for the latest availability.

## What happens to the waste?

We remove the waste on a weekly basis and return it to our depot, where we have a paid consent from United Utilities to discharge it into the public sewer.

## What access is required for delivery?

Toilets are delivered using 3.5 tonnes delivery vehicles. They are loaded / unloaded using a tail lift – no Hiab is required.

# Troubleshooting

Problem	Solution
No water flows when I operate the foot pump	Is there water in the sink reservoir? Have you primed the unit with 15-20 pumps?
The power isn't on	Is the supply connected and turned on? Has a fuse blown? Has the RCD tripped?
The power is on but there's no hot water	Has the unit been exposed to frost? Is there water in the sink reservoir? Has the heater been fully primed? Have you waited 40-60 seconds for the heater to heat up?



Challenger Site Sevcies (NW) Limited is a company registered in England & Wales. Registered Number 15033595.  
Registered Office: 50 Winton Street, Ashton-Under-Lyne, Greater Manchester, OL6 8NL.