

CHALLENGER

SITE SERVICES

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Chemical welfare servicing

We have a fleet of dedicated toilet servicing vehicles. We can service chemical welfare units across the North West. Our welfare service includes:

- restocking toilet roll
- waste removal
- water refill
- a clean of the toilet area
- air freshener



Fresh water flush welfare servicing

Larger, static welfare units tend to have a larger waste and water capacity than can be emptied using our toilet servicing vehicles. However, we can certainly service those units using our HGV vacuum tankers. Our service includes emptying waste (up to 200G) and refilling fresh water (up to 200G) in a combined service.

Why us?

We are a family-run business and over our 30 years in business we have developed a strong reputation for customer satisfaction and top quality service, recently winning North West Family Business of the Year 2023 in our category.

We are a CHAS, ISO 9001 and ISO 14001 certified business, and a proud Real Living Wage employer.

We pride ourselves on our service – this is what sets us apart from our competitors. We will do everything we can to meet the expectations we have of ourselves, and those that you set us. Our aim is to be the best value for money in our industry.

Frequently asked questions

What's the difference between a chemical welfare unit and a fresh water flush welfare unit?

A chemical welfare unit will contain a chemical, re-circulating toilet, similar to that found in a portable toilet. A fresh water flush welfare unit will have a toilet and sink similar to that you may find in a plumbed-in toilet – it will have a separate waste and water compartment and the liquid will not recirculate.

Does it matter which type of unit I have?

Yes, units can have different waste and water capacities and this affects the type of vehicle we need to send to your site.

I have a fresh water flushing unit but it's only a small waste tank. Do I need to pay for the 200G waste and water service?

Please contact us to discuss your requirements.

Can you provide waste transfer notes?

Yes, a waste transfer note including a photo of the service taking place is automatically generated after each service. These can be emailed automatically if required.

How often should I have the unit serviced?

Chemical toilets should be serviced weekly in line with the British Standard BS6465-1:2006. For this reason, we automatically set up a weekly schedule for each unit we service. Fresh water flushing welfare units can be emptied as often or as infrequently as required.

How much does it cost?

Please contact our friendly team to discuss pricing options on 0161 344 2581 or at customercare@challengernw.co.uk.

What happens to the waste?

We remove the waste on a weekly basis and return it to our depot, where we have a paid consent from United Utilities to discharge it into the public sewer.



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