

CHALLENGER

SITE SERVICES

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Effluent tank emptying

We operate a fleet of vacuum tankers to empty waste from effluent tanks across the North West.

We are a registered Waste Carrier with the Environment Agency and have the appropriate licences to remove, carry and dispose of effluent waste.

We can generally accommodate next day and even same day empties.



Effluent tank hire

We hire effluent tanks for use under toilet blocks where mains connection is not possible.

Our lightweight, plastic effluent tanks are 500G in size. Their plastic composition helps prevent rusting and corrosion, and their sealed access points reduces odours on site. They are stackable with integrated handles / lifting points, and they include permanent moulded safety signs.



Why us?

We are a family-run business and over our 30 years in business we have developed a strong reputation for customer satisfaction and top quality service, recently winning North West Family Business of the Year 2023 in our category.

We are a CHAS, ISO 9001 and ISO 14001 certified business, and a proud Real Living Wage employer.

We pride ourselves on our service – this is what sets us apart from our competitors. We will do everything we can to meet the expectations we have of ourselves, and those that you set us. Our aim is to be the best value for money in our industry.

Frequently asked questions

What size are the tanks?

Dimensions vary slightly but are in the range of W 2.4-2.9m, D 2.0-2.2m, H 0.4-0.6m. They hold approximately 500G of waste.

What can I put in the tanks?

Our effluent tanks are designed for effluent waste only. No other waste, including fats and oils, should be deposited into the tank, as we will be unable to empty it.

Do you install the tank on my site?

No, we deliver the tank to site but do not install it.

Can your effluent tanks be plumbed together?

Plumbing can be installed to drain in to both tanks simultaneously, but they cannot be daisy chained together.

How soon can you deliver?

We can generally deliver on a next day basis throughout the North West.

How soon can you empty my tank?

We generally aim for a next-day service, but can often accommodate emergency same-day empties, too.

How much does it cost?

Please contact us on 0161 244 2581 or at customercare@challengernw.co.uk for the latest prices.

What happens to the waste once you've collected it?

We remove the waste on a weekly basis and return it to our depot, where we have a paid consent from United Utilities to discharge it into the public sewer.

How often should my tank be emptied?

There is no right answer, it all depends on usage on site. We can empty it as often as daily or as infrequently as required. Many customers prefer to set up a regular scheduled empty to prevent the risk of overflow.

What's the difference between an effluent tank and a septic tank?

Effluent tanks tend to be temporary, steel/plastic tanks that sit underneath toilet blocks. Waste from the toilets drain through to the tank where it remains until it is emptied. Septic tanks are often more permanent features of rural properties. They are usually buried underground and may receive different types of waste from various sources in the property. Bacteria is usually used to breakdown the waste into a 'sludge'.

Do you empty septic tanks?

Unfortunately we only remove effluent waste with a European Waste Code of 16 10 02. We do not empty septic tanks. If you are unsure which type of tank you have or what category of waste you have, please contact us to discuss this in more detail.

What access do you need to empty my tank?

Our tanker vehicles are 18 tonnes HGVs and they need to be able to park within 30m of the tank.

Can you provide waste transfer notes?

Yes, a waste transfer note including a photo of the service taking place is automatically generated after each service. These can be emailed automatically if required.

